

Our social club Committee have come together and put some ideas together for relay for life and some fundraising to do so. Stay posted for more updates on fundraising events like raffles, garage sales and some more fundraises!!

Access Mildura Inc are selling Recipe Books in order to raise money for Relay for Life 2011. They are available from Reception or Quickbites on Eighth for \$5.00 each.



Solve that question!
What word can be written forward, backward or upside down, and can still be read from left to right?

Spare Furniture?

If you have any spare excess goods to give away let Access Mildura know and we will kindly pick it up for you to be sold in the garage sale to raise money for Relay for Life!

Match them Up

- | | |
|------------|------------|
| Blessing | Toads |
| Murder | Unicorns |
| Crash | Owls |
| Parliament | Crows |
| Knot | Rhinoceros |

Are caterpillars good to eat?

Johnny: Daddy, are caterpillars good to eat?

Father: Have I not told you never to mention such things during meals!

Mother: Why did you say that, Junior? Why did you ask the question?

Johnny: It's because I saw one on daddy's lettuce, but now it's gone.

Having trouble finding that perfect gift for someone?

Why not get them a gift voucher from Access Mildura.

- Gardening
- Cleaning
- Catering
- Carwash
- Recycling



Make someone's day call us on 5051 0900

Fantastic Facts: (No guarantees)

- Astronauts are not permitted to eat beans before going to space
- Confucius was a corn inspector by the age of 16
- Scissors were invented by Leonardo Davinci
- Born in the USA by Bruce Springsteen was the first US CD pressed
- The first colour of Coca Cola was green
- Fish scales are often used to make Lipstick
- The book most stolen from public libraries is the Guinness Book of Records
- Tongue prints are as unique as fingerprints



Trivia Quiz!

- In which Australian city would you find the Story Bridge?
- What is the scale used to measure earth quakes called?
- What is the worlds second largest ocean?
- What name was given to the land form at the mouth of a river, and the first name of an Australian female pop star?
- How many time zones are there in Australia?
- Is Milford Sound on New Zeland's north or south island?
- What is the lowest and saltiest sea in the world?
- What trees leaf is on the Canadian flag?
- What is the capital of Spain?
- In which national Capital could you visit the Forbidden City?

- Answers:**
- Solve that question:**
Noon
- Match them Up:**
1. Murder of Crows
2. Parliament of Owls
3. Atlantic
4. Delta
5. Blessing of Unicorns
6. Crashing of Rhinoceros
7. Knot of Toads
8. Triple
9. Madrid
10. Beijing
- Trivia Quiz:**
8. Maple
9. Madrid
10. Beijing
1. Brisbane
2. Richter Scale
3. Atlantic
4. Delta
5. Three
6. South
7. Dead Sea



ACCESS ALL AREAS

Access Mildura Inc.

2010

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53 EIGHTH STREET UP-DATE:



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ALL ENQUIRES TO :-
admin@accessmildura.com.au

OUR TEAM

- Ron Harris**
Chief Executive Officer
- Annette Harris**
Corporate Services Manager
- Lisa Topp**
Accounts Receivable & Payroll
- Nikki Wilson**
Accounts Payable & Administration
- Shenae Murray**
Reception
- Toni Stone (Maternity Leave)**
Administration Officer
- Cindy Saris (Maternity Leave)**
Administration Officer
- Kathleen Bolvary**
Administration Officer
- Kim Lavery**
Employment services Manager
- Employment Consultant
Matthew Scott
- Employment Consultant
Shane Johnston
- Employment Consultant
Karyn Kalamaras
- Training Officer
Lisa Bailey
- Disability Enterprises Manager
Afterhours and homecare
Michael Sturge
- Gardening Supervisor
Stewart Curness
- Gardening & Recycling Supervisor
Dean Allen
- Gardening Supervisor
Robert Neville
- Quickbites on Eighth Chef
Janine Bastick
- Cleaning Supervisor
Angela Halson
- Cleaning Supervisor
David Barnes
- Carwash Supervisor
Chris Dommersnes
- Carwash Supervisor



Life is an ever changing and enjoyable roller coaster ride; it never ceases to amaze me how things can change dramatically from one day to the next. You maybe wondering out there why I started my spring edition this way and there are a couple of reasons for it. It could be the change of seasons that I am talking about as we finally head out of the coldness of winter to the warmer spring weather where new life will spring forth (though looking outside on the day I write this winter is still firmly entrenched). It could be around the football season as we end the home and away season and start the excitement of the finals season but being a staunch Western Bulldogs supporter I am not getting too excited. These are great reasons to talk about exciting changes but what I am talking about is the beautiful sound of machinery working away outside my office window, cutting down trees and ripping up old concrete and asphalt. Yes the work on our access roads and new car park has finally started. After two years of waiting this is a welcome sound. The work is expected to be finished by the middle of December which includes, the car park, lighting, new access roads, fence around the property and a new storage shed for our gardening equipment. It will really improve the look of our premises and give us more security.

On changes I want to talk about staff changes. As everybody would be aware Russ, Monique and Mel have all resigned and moved on from the Disability Enterprises. These staff particularly Russ and Mel who have been here for awhile have been an important part of Access will be missed and I wish all three all the best for the future. When one era ends new beginnings happen and I would like to congratulate Lisa Bailey on her promotion to ADE manager and to Lisa Topp on successfully obtaining the role of Employment Consultant, the role that Lisa Bailey vacated. It is a great feeling when staff within the organisation put their hand up for a position and they follow that through with an excellent application and interview. I wish you two all the best in these new and exciting positions and I am sure you will do as well in these roles as they did in their past. I would also like to welcome Angela to our team as the Cleaning Supervisor, Robbie as our new Cook, Perin as the new receptionist and also Matt as an Employment Consultant.

As I read back over my newsletter contribution this season it is all about changes and think how appropriate it is for a spring newsletter. I hope your spring is filled with love, laughter, changes and sunny spring days. Till the next edition I wish you and your families' good health and great times.

Cheers

Ron

Need to talk?

Mildura Mental Health Unit	5022 3500
Lifeline	131 114
Suicide Help Line Victoria	1300 651 251
Mens line	1300 789 978
Women's Health Loddon Mallee	5092 1686
Mallee Domestic Violence	5021 2130
Kids Helpline	1800 551 800
Sunraysia Community Health Service	5022 5444
Mildura Family Relationship Centre	1300 667 382
Child & Adolescent Mental Health Service	1800 819 089



Name:

Daniel Carter

Department:

Gardening

How long have you worked at Access Mildura?

3 and a half years

Favourite Food?

KFC

Any Pets?

1 dog named Matic and 1 yabbie named Boris

Hobbies?

Playing Nintendo WII and Music

Favourite TV show?

Super nanny

Do you like summer or winter?

Summer

Favourite Sport to Watch or Play?

Baseball

If you could take a holiday any where, where would you like to go?

Darwin

Favourite Movie?

Drag me to hell

Favourite Music?

Oh my god—Usher

Job Seeker Profile

Tammi is a delightful hardworking lady with many skills & experiences, including own-ing/managing her own cleaning business, working in hospitality & retail businesses. Tammi is now seeking employment in the catering or security industry. Tammi has Certificate 2 in Security Operations, now applying for her Victorian Security Licence, and is currently studying Certificate 1 in Hospitality (Kitchen Operations). Tammi is also a Senior First Aider, with a RSA & Food Handlers Certificates. Tammi would be a valuable asset for any employer in the Sunraysia.

For more information on Tammi & our other jobseekers please call our Employment Consultants at Access Mildura Inc. Ph: 5051 0900



Committee of Management



COM Member Profile: Brian Summers

1. Hobbies?

Antique shopping and Gardening.

2. If you could take a holiday anywhere in the world where would you go and why?

Tibet - I am a Buddhist and would like to explore my culture and see the monks of Tibet.

3. Favourite Food?

Asian Food

4. What do you think is the most enjoyable part of life?

Working at Access Mildura, being on the Committee of Management board and meeting interesting people.

5. Animals?

I have 2 budgies and their both called "birds" because I am unsure of their gender.

6. Favourite Band?

ABBA and the Village people.

7. How long have you been a member of the Access Mildura committee for?

1 year.

8. Motto for life.....

live life healthy.

Staff Profile

Name: Matt Scott

Department: Employment Services

How long have you worked at Access Mildura? 7 weeks, 2 days, 2 hours, 33 minutes :P

Funny moment at work? There are always funny moments

Favourite Food? Pizza

Any Pets? No

Hobbies? Taking long walks on the beach and collecting stamps

Favourite TV show? Married with children

Do you like summer or winter? Neither as they are the two seasons of weather extremes!

Favourite Sport to Watch or Play? Lawn Bowls

If you could take a holiday any where, where would you like to go? England

Favourite Movie? Napolian Dynamite

Favourite Music? I have no favourite song, genre, artist or group. Whatever music sounds good and appeals to me is my favourite.



Employment Biz



We are proud to say that we passed our recent Disability Service Standards Audit with flying colours and no major or minor non-conformances. The audit report had many positive things to say about our service.

Thank you to all our clients who took the time to talk to our Audit Team.

We received some fantastic feedback including things

I like at Access Mildura are :

- * Flexibility and understanding,
- * Very helpful, friendly staff who understand my needs
- * Staff are always supportive and easy to talk to and trust
- * The people and the classes
- * Purple walls and purple couch,
- * Respect I receive, caring.
- * Ideas for things which could improve Access Mildura included :
- * More funding for training, we are therefore opened up some free training in Cert I in Transi-

tion Education and Basic Computers. Please speak to your case manager if you are interested in any of these courses. There were also suggestions of mentoring assistance (peer support worker) and more assistance in staying well, we currently do not have any funding for this type

of support but Access Mildura Inc is always on the look

out for new services to offer to our clients and are always submitting tenders for funding.

There were also some clients who did not like the reception staff asking why they were unable to attend their appointment, unfortunately due to Centrelink reporting

we do need to report non-attendance and the reason

for non attendances, if you are unhappy with this please talk to your case manager.

Kim Lavery
Employment Services Manager

The Employment Services would like to welcome and introduce Matt Scott to the team

Hi, my name is Matt Scott. My position within Access Mildura is Disability Employment Consultant. I have been in this position for six weeks. I hold a Diploma in Community Welfare work. I previously worked as a Disability Employment Consultant in Robinvale. My hobbies include riding motorbikes and taking long walks on the beach (joking with that last hobby!). I look forward to further settling into my current position and assisting people to gain and maintain suitable employment of their choice, suitable to their needs.

CLIENT FEEDBACK SURVEY RESPONSES

Positive feedback was received from clients who participated in the DES Employment Services Surveys and Feedback forms, confirming the high quality of service provided by Access Mildura Inc, your feedback is valuable to us as we strive to achieve the best possible service for our clients.

88% of clients believe Access Mildura Inc has been good to them.

94% of clients believe they are being listened to by their case manager.

92% of clients strongly agree their personal information is kept confidential.

92% of clients believe the atmosphere and general feeling at Access Mildura is positive

99% of clients are happy with the amount of time they see their case manager.

97% of clients are comfortable sharing work problems or health issues with their case manager.

70% of clients are comfortable in suggesting improvements or complaining about their service.

92% of clients trust their case manager.

95% of clients are happy with the level of support they receive from their case manager.

Disability Standard 2 : Individual Needs
Getting help that is right for you

Your service should help you the way that is best for you, and not just the way that is easiest for them.

A big congratulation to all clients who were successful in gaining employment during June, July & August!

Disability Enterprise Report



As you are all aware, Russell Mason has resigned from his position of Disability Enterprises Manager and finished at the end of July. I would like to congratulate Russell on the achievements that he had during his time within the Access Disability Enterprises and thank him for his input into where everything is at. Russell will be missed around our services for his knowledge and easy going nature and we wish him well in his future endeavours.

On that note I would like to introduce myself, Lisa Bailey, and say that I have been extremely fortunate in being offered the opportunity to step into the position of Disability Enterprises Manager. I am sure that everyone has seen my face around as I have worked for Access for the last 5 years starting in reception/office administration then into open employment as Employment Consultant. I have worked for many years prior to this in the disability sector and it is a passion of mine to assist any person who may have barriers to achieve their goals and be actively involved in their community. I am looking forward to the challenges that this role will bring and invite all Access Disability Enterprises Staff and Clients to discuss any ideas or concerns with me at any time.

I am looking forward to meeting you all and getting to know you. So please do not hesitate to stop and say hello.

Recycle Services

Recycling has slowed down a bit during the colder weather as predicted but we are still maintaining enough work to keep teams going for 2 days per week. Collection days remain on Monday & Tuesday.

Car Wash Services

David (Barney) Barnes has returned to supervise the car wash on Wednesday through to Friday while Lindsay Bailey has been looking after our Monday clients. Lindsay has resigned from his on call casual position but is happy to continue until a replacement has been appointed. We offer our clients a fantastic quality service including either wet or dry car washing, interior and exterior cleans and a comprehensive vehicle safety check at a very competitive price.

Cleaning Services

The cleaning teams continue to do a great job with all of our private and business cleans and is getting a steady flow of enquiries for new jobs. Homecare and After Hours Cleans are doing well and we welcome new business at all times. Melanie Herbert has resigned from her position as Cleaning Supervisor and we wish her well in the future. We thank her for her service during her time with Access Mildura. A replacement for Melanie will be appointed in the near future. In the mean time a big thank you to the cleaning teams and Supervisors for your extra efforts.

Gardening Services

Gardening is again becoming very busy with several new enquiries every day. The warmer months are ahead of us and everyone is getting ready for the fantastic opportunities for some outdoor living. The rain has been excellent for the gardens although it has contributed to not being able to work some days. Don't forget that our Gardening team do an excellent job and again at a very competitive price. All enquiries are welcome.

All of Access Disability Enterprises workers and supervisors are working very hard to make sure that we are able to maintain our services and grow our customer base. They do that by focusing on doing the highest quality job possible and going out of our way to meet the needs of our customers. Because of their understanding and willingness to be flexible we are still able to provide jobs for some 54 workers with disabilities.

Lisa Bailey

Workers of the Month

Due to the departure of Russel Mason our former Disability Enterprises Manager there has been no workers of the month. This will be back up and running shortly.

Workers Meeting Schedule

September: Thursday 30th at 4:00pm for All Workers

October: Monday 25th To be Advised for Small Teams

Cleaning Capers



Hibernations is almost over, as we look around our homes we can see that our cleaning in the home could also do with waking up.

Cleaning in high places can go unnoticed as we don't walk around with our heads flipped up, but the dirt does build up in those hard to reach places, not to mention the spiders that have moved in to keep warm, they generously leave us their homes in our homes for us to clean up being webs. Its time to pull out your cob weber and remove those unsightly webs. If you don't own a Webber then a broom will do.

Spring is upon us and this is a great time of the year to get into those jobs that are forgotten over the cold months and left over the summer months due to the heat.

Some ladder cleaning to consider, heat lamps work better and longer if they are free from bathroom build up, don't forget to turn them off first!

If anyone has had the fire place operating 24/7 the dust that occurs from open fires is amazing. If you were to run your hands across your walls than you will feel the build up of dust, washing walls isn't something that happens often in our homes but after winter is the best time to make them look fresh and new again. Cleaning them will prolong your paint or wall coverings.



Having your carpets cleaned, to remove any winter build up of dirty feet / shoes this will leave your rooms smelling fresh and looking as new again.

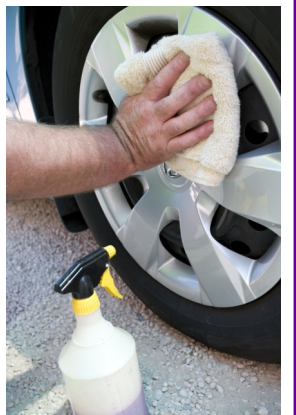
Access Mildura can help if required to conquer these cleaning tasks that you just don't have the time for, please don't hesitate to call Janine or the lovely ladies at front reception if you have any inquires.

Disability Enterprises

PRICE LIST FOR CAR WASH

MOTORCYCLES		\$22.00 including GST
CARS		
Interior	\$23.10 including GST	
Exterior	\$17.35 including GST	
Both	\$40.45 including GST	
4 WHEEL DRIVES		
Interior	\$23.10 including GST	
Exterior	\$23.10 including GST	
Both	\$46.20 including GST	

Access Carwash division has the new **Spin clear Recycling Plant**. This plant now allows us to offer a **wet** washing and also the Environ-clean dry chemical process should they choose that method of cleaning their vehicles.



WE HAVE EFT POS
FACILITIES

Call 5051 0900 to make a booking
Pickup available in the local CBD area

ACCESS MILDURA CLEANING SERVICES

Offices, Commercial Shops and Showrooms, Private Residences, End of Lease and Carpet Cleaning.

- ◆ Kitchen
- ◆ Ovens
- ◆ Bathrooms
- ◆ Floors
- ◆ Windows inside and outside, sills, and tracks
- ◆ Dusting
- ◆ General Tidy

Now doing removal of graffiti!!!

After Hours Cleaning available for Commercial Offices and Shops

ACCESS GARDENING SERVICES

All your landscaping needs are taken care off by our experienced crews.

- No job too big or too small
- * Lawn mowing and edging
- * Pruning - trees, roses, hedges, bushes
- * Weeding - Spraying
- * Blower Vac your paths
- * Replanting and landscaping garden beds

Private Residence, Office and Shop fronts, Schools (ovals and around buildings), End of lease tidy up and refresh,



Quickbites on Eighth Menu

Drop on in to Quickbites on Eighth and get yourself something to eat at
53 Eighth Street, Mildura

Roast Pack	\$7.00
Chicken Pack	\$7.00
Schnitzel Pack	\$7.00
1/4 Chicken & Chips	\$6.50
Hamburger Plain	\$5.50
Hamburger with the Lot	\$6.50
Hot Roast & Gravy Roll	\$5.00
Hot Chicken & Gravy Roll	\$5.00
Schnitzel Burger	\$6.50
Lasagne with chips & vegetables	\$7.00
Soup of the day	\$3.00
Daily Special	\$6.00
Ham & Cheese toasted sandwich	\$4.50
Egg & Bacon Roll	\$5.50
Potato Cakes	\$.90 each
Bucket of Chips	\$2.50
Bucket of Chips with Gravy	\$2.80
Extras (Cheese, Tomato, Onion)	\$.50 each

Get in and try our hot roast packs!!

**We are also more than happy to fax you
through a menu and you can place an order.**



Hello fellow Gardeners,

Welcome to the Spring Season, probably the most popular and productive time in the gourmet garden. Days are getting warmer and longer, the soil starts to warm up readying itself for the plants to enjoy warmer soil.

Hopefully you have got your soil prepared for spring plantings with compost and a good covering of mulch, making sure your watering system is working efficiently to cover the required area.

Plant asparagus now but keep in mind it produces for a possible 20 years so it stays in the one spot. If already established make sure it gets a good covering of compost to feed it for the season to come. It is not too late for broad beans and beetroot; in fact beetroot can be grown nearly all year round in this district.

Capsicums and chillies are ready to plant along with tomatoes but still be aware of wayward frosts. Melons, seed direct such as watermelons, rock melons and jam melons can be sown. I can taste fresh rockies and strawberries with ice cream on those warm summer nights.



Cabbages and carrots are ready. Sow carrot seeds direct. Some seed companies have early plant seeds on tape, very easy option. Celery can be planted now. Place milk cartons around them to keep them tall and clean.

Climbing beans and snow peas are the go ensure you have some trellising for them to grow up on. Eggplant seedlings, garlic and leeks like this time of the year to be planted. Also get those pumpkin and squash seeds in the ground, remember along with the melons these can take up a lot of space so plant separate to your veggie plot. My favourite all year pumpkin is Jap (Kent) followed by butternut, these store quite well.

There is a range of herbs to be planted now but briefly basil is our most popular. Coriander and dill and garlic chives can go in now.

Enough now till Summer.



Happy Gardening

Oh just a quick tip for those who can share beer, place some in a saucer in the garden those pesky snails love it, makes them easier to catch, "haha". This was a tip from one of our workers who enjoys his garden and his beer.

Cheers

The Gourmet Gardener

Recycling Ramblings

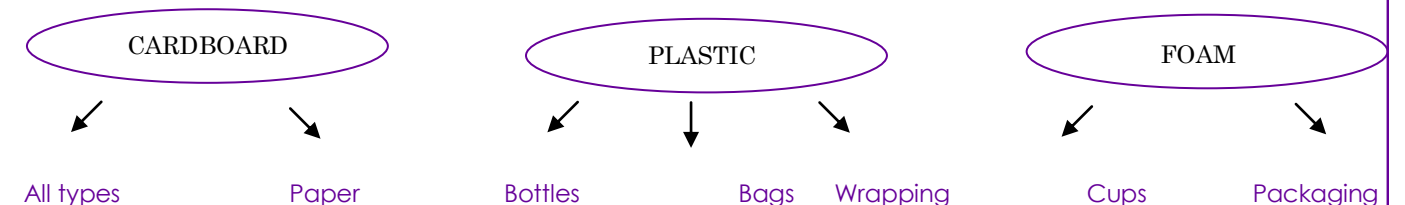
As of 1st of April 2010 the fees for pick up of recyclable materials have been set as follows

Small bag [Wool bale size]- \$7.25 (incl. \$0.65 GST)

Large bag [Bulk Bag] -\$13.50 (incl. \$1.23 GST)

Trailer Load [4.5 M³]-\$60.50 (incl. \$5.50 GST)

Hard Rubbish can also be picked up subject to a quote and MRCC tipping fees. Each type of material to be collected for recycling must be separated into its own bag. Bags are available as part of service. Stands to hold the Bulk bags are available at \$50 Purchase/Deposit



**PICKUP DAYS ARE NOW
MONDAY & THURSDAYS**

To arrange a pick up please call 5051 0900



We can also pickup from residential properties
Just moved and have a stack of empty boxes taking up space? we can collect them for you



Training Talk



The training department has been very busy with Cert I in hospitality currently being delivered on Fridays. The students have been undertaking practical activities in the Quickbites Kitchen in the afternoon producing some tasty morsels. We are all having fun with the cooking and tasting of our food.

Shane Johnston is doing a fantastic job with the Transition Education course. Students are enjoying the opportunity to learn computer skills in a relaxed and supportive environment with Shane. This course is delivered every 8 weeks and there is strong demand for it with limited places available as there are only 6 students per course. This allows for more one on one support from the trainer and each student has access to a computer.

The certificate I in Horticulture has recently started and we expect to start Certificate I in Retail in the coming weeks.

Disability Achievement Awards'

The 2010 Disability Awards Organising Committee have been working hard to ensure that the Awards evening is a successful event celebrating the achievements of people with a disability and recognizing individuals and employers who have contributed to the lives of people with a disability.

Nominations are now open! If you know of a business or individual that meets the guidelines please fill in a Nomination Form so that they may be recognized in the community and receive an Award. Nomination Packages are available from the Access Mildura website – www.accessmildura.com.au or by contacting Access Mildura on 5051-0900.

We have sold all sponsorships!!

Access Mildura would like to thank the following sponsors who have generously supported this event:

Platinum Sponsor



Gold Sponsors



Silver Sponsors



Bronze Sponsors



Keynote Speaker Sponsor



In Kind Support



The Rat that got away



Well as the story goes.....

Our dearest Cherie Timmis has left the Employment Services of Access Mildura to pursue her dreams in Canada.

Of course this could not happen with out a typical Access goodbye from the staff. I will not mention who started this process or who became involved but I must say that this farewell was planned perfectly and did achieve the desired outcome.

As you may or may not know we have had an office mascot in the form of a toy RAT that actually was quite lifelike. This RAT amazingly kept turning up in the most unlikely of places (in filing cabinets, desk draws, on chairs, in personal bags etc) and often (actually always) scared the daylight out of whom ever found it. Of course the plan was to have the finger pointed at our beloved Cherie and imply that it was actually her that was planting the RAT when reality was that she did not know anything about it.

In the beginning the RAT showed up only occasionally however it became very active in the last week of Cherie's employment, and not that anyone would believe that Cherie could get upset, but she actually became very frustrated at what was going on as she could not figure out who had been doing this. She even sent an email to all staff warning that she would find the person responsible and although she found it very intriguing she had had enough (so she thought).

Needless to say after weeks of frustration we had a farewell dinner for Cherie one evening where it was very convenient to include her partner in our plans. We carefully approached the subject to see if he could assist us in getting the RAT to follow our Cherie to Canada, and he loved the idea and quickly came on board.

The rat was secretly handed over and although we are not quite sure how he got it past Cherie or past customs, the outcome is that the RAT did get to Canada without Cherie knowing. I believe that it was then lovingly put on her pillow for her to find (which she did).

After much dismay and many words that I am unable to mention in this story all the Staff have received messages of thanks (not) and I believe that revenge will come in some form or another. The RAT has now enjoyed many sights and experiences in Canada and has even been sighted eating toast for breakfast with our Cherie.

So the moral of this story is if you are leaving Access Mildura to move to a new country do not think that you can do it without a farewell of some kind.

I would also advise that you do not assume who is responsible for your farewell gifts as you may never know.....



From the RAT and Co.....